

# Terms and Conditions for Inner Vibe Coaching

**Effective Date:** 1.09.2025

These Terms and Conditions (“Terms”) govern the use of services provided by Inner Vibe Coaching (“we,” “us,” or “our”). By booking, purchasing, or using our services, you (“client,” “you,” or “your”) agree to these Terms.

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## 1. Services

Inner Vibe Coaching provides services including, but not limited to:

- Health and wellness coaching
- Holistic lifestyle coaching
- Doula and birth support services
- Prenatal and postnatal support
- Educational workshops and consultations
- Online and in-person coaching sessions

Services are intended to support wellbeing, education, and personal development.

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## 2. Not Medical Advice

Inner Vibe Coaching does not provide medical diagnosis, treatment, or emergency healthcare services.

Our services are not a substitute for:

- Medical care
- Psychological therapy
- Psychiatric treatment
- Licensed nutritional or clinical advice unless explicitly stated

Clients should consult qualified healthcare professionals regarding any medical concerns, pregnancy complications, mental health conditions, or emergencies.

In case of medical emergency, contact emergency services immediately.

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## 3. Client Responsibility

By using our services, you acknowledge that:

- You participate voluntarily
- You are responsible for your own decisions, health, and wellbeing
- You will provide accurate and truthful information relevant to services
- You will seek appropriate medical care when needed

You understand that results from coaching or support services may vary between individuals.

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## 4. Eligibility

Clients must be at least 18 years old to enter into agreements for services unless parental or legal guardian consent is provided where legally required.

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## 5. Booking and Payments

### A. Booking

Appointments and service packages must be booked in advance.

Bookings are confirmed only after:

- Acceptance by Inner Vibe Coaching
- Receipt of any required deposit or payment

### B. Pricing

All prices are listed in EUR unless otherwise stated.

We reserve the right to modify pricing at any time. Price changes do not affect confirmed bookings already paid for.

## **C. Payment Terms**

Payment may be required:

- In full before services begin, or
- According to an agreed payment plan

Late or unpaid invoices may result in suspension or cancellation of services.

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# **6. Cancellation and Rescheduling**

## **A. Client Cancellation**

Clients must provide at least [24/48] hours' notice for cancellations or rescheduling.

Late cancellations or missed appointments may be charged in full.

## **B. Emergency Situations**

We understand that pregnancy, birth, and health-related circumstances can be unpredictable. Reasonable flexibility may be offered at our discretion.

## **C. Cancellation by Inner Vibe Coaching**

We reserve the right to reschedule or cancel services due to illness, emergencies, safety concerns, or circumstances beyond our control.

Where applicable, prepaid fees for cancelled services will be refunded or credited.

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# **7. Doula Services Disclaimer**

Doula services are non-medical support services.

A doula does not:

- Perform clinical tasks
- Diagnose medical conditions
- Deliver babies
- Replace licensed healthcare professionals

Clients remain responsible for maintaining appropriate medical care throughout pregnancy, labor, birth, and postpartum recovery.

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## 8. Confidentiality

We respect client confidentiality and handle personal information in accordance with our Privacy Policy and GDPR obligations.

However, confidentiality may be limited where disclosure is required by law, including:

- Risk of serious harm
  - Abuse or neglect reporting obligations
  - Court orders or legal requirements
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## 9. Intellectual Property

All materials provided by Inner Vibe Coaching, including:

- Programs
- Guides
- Worksheets
- Videos
- Website content
- Branding and logos

remain the intellectual property of Inner Vibe Coaching unless otherwise stated.

Materials may not be copied, distributed, reproduced, or resold without written permission.

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## 10. Online Services and Technology

For online sessions, clients are responsible for:

- Maintaining internet access
- Using compatible devices
- Ensuring privacy in their own environment

We are not liable for technical disruptions outside our control.

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## 11. Limitation of Liability

To the maximum extent permitted by law, Inner Vibe Coaching shall not be liable for:

- Indirect or consequential losses
- Loss of income or opportunity
- Health outcomes resulting from client decisions
- Technical interruptions
- Circumstances outside reasonable control

Our total liability arising from services shall not exceed the amount paid by the client for the relevant service.

Nothing in these Terms excludes liability that cannot legally be excluded under applicable law.

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## 12. Indemnity

Clients agree to indemnify and hold harmless Inner Vibe Coaching from claims, damages, or liabilities arising from:

- Misuse of services
  - Breach of these Terms
  - Failure to seek appropriate medical care
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## **13. Data Protection**

Personal data is processed in accordance with our Privacy Policy and applicable GDPR regulations.

For more information, please refer to the Privacy Policy.

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## **14. Force Majeure**

We are not responsible for delays or failure to perform services caused by events beyond reasonable control, including:

- Illness
  - Natural disasters
  - Internet outages
  - Government restrictions
  - Medical emergencies
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## **15. Governing Law**

These Terms shall be governed by and interpreted in accordance with the laws of Luxembourg.

Any disputes arising in connection with these Terms shall be subject to the jurisdiction of the courts of Luxembourg.

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## **16. Changes to These Terms**

We may update these Terms periodically.

The latest version will always be available through our website or upon request.

Continued use of services after updates constitutes acceptance of the revised Terms.

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# 17. Contact Information

**Inner Vibe Coaching**

Luxembourg

Email: [innervibecoaching@gmail.com](mailto:innervibecoaching@gmail.com)

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## Acknowledgment

By booking or using services provided by Inner Vibe Coaching, you acknowledge that you have read, understood, and agreed to these Terms and Conditions.